

Horsham

Spring 2017

District News

Let the festival
commence

Piazza Italia
revs up!



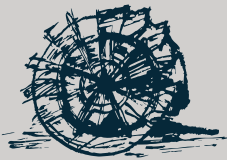
Kids go free at
Fishers Farm Park!
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Horsham
District
Council



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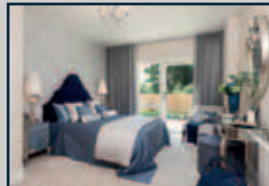
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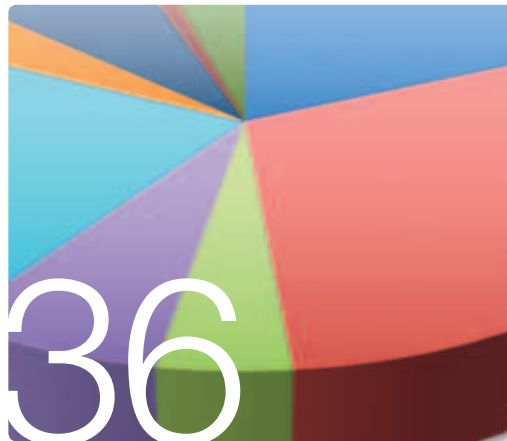
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Our district gears up for the Piazza Italia tour as our popular festival is back

A Piazza Italia roadshow; six towns, six events all in one day.

Following last year's successful Piazza Italia District Tour, the event is back for 2017.

A celebration of all things Italian

On **Sunday 2 April** a special selection of Piazza Italia vehicles will be visiting Horsham, Billingshurst, Pulborough, Storrington, Steyning and Henfield throughout the day, where they will join each town's own celebratory event.

The crowds from last year told us they wanted to see more of the cars, so this year the cars will be stopping off for longer to enjoy the unique celebrations.

The Piazza Italia tour will start in Horsham and finish in Henfield taking in the whole district along the way.

Event planners at the council have teamed up with representatives in each town including: Community Partnerships in Billingshurst, Pulborough, Steyning and Henfield and the



Parish Council in Storrington, to make the Piazza Italia Tour one of the highlights of the district's events calendar.

A great taster for the 2017 Piazza Italia festival

The District Tour is timed perfectly to tee up the Piazza Italia Festival itself in Horsham town centre over the Easter weekend.

During the Piazza Italia month of April, many shops and businesses will be holding special promotions and discounts so make sure to read the online tour guide for details.

For the exact timetable of activities make sure to visit www.HorshamPiazzaItalia.co.uk or visit the Horsham Piazza Italia Facebook page.



© Toby Phillips Photography

Let the festival commence

Easter Weekend - 14, 15 and 17 April

Supercars are set to descend on Horsham's Carfax as the town centre prepares to transform into a small slice of Italy over the Easter weekend.

Beautiful vehicles, fresh food and bumper entertainment are coming to town for the annual Piazza Italia event - which is celebrating its eleventh birthday this year.

The Italian bonanza has established itself among the highlights on Horsham's

calendar and as one of the premier events in the south east over the last decade.

Thousands of people are set to flock to the town centre between Good Friday and Easter Monday for the popular Italian showcase.

This year's highlights include:

- Thrilling displays of Ferraris, Supercars and iconic Minis
- Delicious authentic food and drink in our Italian and local markets

- Quality free entertainment throughout the weekend
- Tons of fun for all the family.



For more information visit www.HorshamPiazzaitalia.co.uk

Horsham Piazza Italia™ is a Horsham Time Well Spent event organised by Horsham District Council and partners.

David Williams GANGSTA GRANNY LIVE ON STAGE!

Thursday 16 to Sunday 19 March

★★★★
MAIL ON SUNDAY

★★★★
DAILY TELEGRAPH

★★★★
SUNDAY TIMES



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lauren.morley@horsham.gov.uk





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We all need legal advice and support at times – perhaps for something planned, making a Will; or for something unexpected, such as illness or bereavement.

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- Setting up a trust
- Arranging lasting power of attorney

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If you would like further information about our professional and friendly service, please contact me:

Philip M Lansberry, Partner and Head of Legal Services

T: 01403 253 282 E: philip.lansberry@krestonreeves.com



Making a positive impact in Pulborough

For 15 years the council has developed and managed a successful Neighbourhood Warden Service throughout the district. We have recently welcomed aboard new wardens, Carol Boniface and Vanessa Green, who are based in Pulborough.

Community Safety Manager at the council Greg Charman picks up the story:

Key responsibilities of the role include:

“After only a short time performing their roles Carol and Vanessa are already making a real difference to the community in Pulborough.

“The role of a Neighbourhood Warden is very broad, but at its heart, it is about local guardianship to improve the quality of life for village residents.”

- Deterring anti-social behaviour
- Encouraging social inclusion by developing and supporting local activities
- Reducing crime and fear of crime, by providing a highly visible and reassuring presence and
- Acting as positive advocates to ensure that residents benefit from community services.

Wardens deal with:

- Litter
- Parking
- Dog fouling
- Anti-social behaviour
- Safeguarding
- Volunteering
- Community building



Encouraging responsible parking at St Mary's School, Pulborough



Neighbourhood Warden, Carol Boniface, gets to know the locals

Commenting on the introduction of the new wardens in Pulborough, Chair of Pulborough Parish Council Ray Qusted said:

“The presence of two uniformed Neighbourhood Wardens in our village has given a real sense of security to both younger and older residents.

“Carol and Vanessa have been extremely active in social work and are rapidly becoming recognised by locals as assets to our community.”

Carol added:

“So far this year we have worked with the local school to encourage more responsible parking around the school at drop off and pick up times and have arranged “meet and greet” sessions at local supermarkets to get to know older shoppers.

“We have attended local youth club events to meet young people and gain their trust and have engaged with dog owners to discourage dog fouling, introducing local signage to help prevent such issues.

“We have also patrolled targeted areas of the parishes where residents have

alerted us about anti-social behaviour.”

Looking to the future Vanessa said:

“We have lots of plans to develop our service in the Pulborough area, such as, supporting our local dementia café, working with the local Police adult safeguarding team to identify vulnerable people in need of help, helping to create an educational setting at a park in Pulborough for local school children and developing a volunteer gardening service for needy residents.”

So lots to look forward to throughout 2017 and beyond - keep up the good work!

Celebrating 20 years of leisure access




The Leisure Access Card scheme is approaching a rather large birthday this year, as it will be some 20 years since the scheme was originally launched.

The Leisure Access Card is free and offers a range of discounts to residents who claim income based benefits, at various leisure attractions across the district. Residents who are in receipt of a means tested benefit are eligible for a Leisure Access Card, including those in receipt of Pension Credit.

This Spring we are asking cardholders to check their cards to make sure they have not expired and that they are not missing out on discounted rates.

If your card has expired, just reapply and a new one will be sent out to you.

The application process is quick and simple and could save you money in the coming year.

..... 
Further details and an application form are available online at www.leisureaccesscard.info or you can pick up a leaflet and application form from any council leisure facility.

If you have any questions please email leisure@horsham.gov.uk or call Horsham District Council on **01403 215642**.

Having your say on new council ward boundaries for Horsham

The Local Government Boundary Commission for England has opened its public consultation on its draft recommendations for new electoral arrangements for Horsham District Council.

The draft recommendations, which you can view here: <https://www.lgbce.org.uk/current-reviews/south-east/west-sussex/horsham> propose that 48 district councillors should be elected to Horsham District Council in the future. The recommendations also propose new electoral ward boundaries across the district. The consultation opened on 7 February 2017 and will close on 3 April 2017.

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Are you ready?

Car parking is changing

Sign up to purchase your new Annual Parking Disc now

Starts Monday 3 April 2017

Sign up for the new Annual Parking Disc now.

From 3 April market town and village car parks across the district will have a new parking disc costing just £12 a year and long stay season tickets for just £130 a year.

Highlights of the new scheme include:

- For regular users who are just popping in to the shops, the council's market town and village car parks will see the introduction of a parking disc at a cost of just £12 a year.
- For those working in our market towns and villages, regular all day long-term users of specific car parks will be able to purchase an annual season ticket at a standardised cost of £130 a year.
- For infrequent users who do not wish to purchase discs or season tickets, pay and display machines will be introduced in specific car parks with a charge of 75p per hour or £1.50 for the maximum stay in each car park.

Sign
up before
30 April to get
a disc for a
second car
free

Your questions answered

Q. Where will I need a disc to park?

A. In Henfield, Steyning, Storrington, Pulborough, Billingshurst and Roffey, North Horsham (please go to www.horsham.gov.uk/annualparkingdisc for more details)

Q. How much is the disc?

A. £12 for a one year.

Q. There is more than one car in my household. Can I apply for a second disc?

A. Yes, additional parking discs are £6 per year, up to four discs per household. Please note discs are transferable between vehicles. **Sign up before 30 April 2017 to receive a second disc free.**

Q. How do I get a disc?

A. You can apply on line at www.horsham.gov.uk/annualparkingdisc or payment may be taken by phone through our Contact Centre – 01403 215100.

Q. What if I don't want to buy a disc?

A. You will be able to buy a pay and display ticket at 75p for the 1st hour and £1.50 for up to the maximum stay within each car park.

Q. I need to park for work. Is there an alternative option for me?

A. Yes, long stay parking season tickets are also available. To purchase one please email parking@horsham.gov.uk

To buy a disc please go online to www.horsham.gov.uk/annualparkingdisc
Alternatively, we can take your payment by phone via our Contact Centre on **01403 215100**.

SmartPark extends to Hurst Road and Denne Road car parks



2017 will see the growth of the SmartPark automatic number plate recognition parking scheme as it extends to both Denne Road and Hurst Road (Pavilions) car parks in Horsham.

The introduction of the SmartPark system has proved to be a huge success over the past two years in the Swan Walk, Forum and Piries Place car parks in the town. The scheme takes the stress out of parking as users don't have to rush back to their cars because their time is about to expire.

Smarter parking in Horsham

You simply drive into the car park and as you enter, your vehicle registration number is read by a camera.

As you leave the car park, go to a pay machine, enter your vehicle registration details and your fee to pay will come up on the screen. You can then pay by either cash or card.



Any queries please email parking@horsham.gov.uk

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Why not join our walking programme this Spring?

The council's programme of guided countryside walks is the perfect way to meet new friends, keep fit and enjoy the district's beautiful countryside - and they are absolutely free.

Our programme of around 60 walks every month presents just the opportunity to get out and discover the rural areas of our district at their best. There is no need to book, just turn-up.

From the dramatic landscapes of the South Downs National Park in the South to the gently rolling High Weald in the North, there is much to see and explore in the Horsham district.

Our walks are led by a team of trained experienced volunteers who will be there to meet you at the designated start point of every walk.

Walks take place on both Saturdays and Sundays throughout the year, as well as regular walks through the week.

Walk as much or as little as you like – it's up to you

Our Health Walks are for beginners and those with long term health conditions. They are under 1.5 hours over easy terrain. They are supported by Walking for Health (accredited by the national Walking for Health scheme managed by the Ramblers & Macmillan Cancer Support).

Level 2 and Level 3 walks are longer and more strenuous and may include hills and stiles. These walks are supported by Horsham District Council and some are organised in conjunction with groups such as Steyning

Downland Scheme and Storrington Conservation Society.

Did you know?
Over 60 free guided walks every month to choose from throughout the year

Take a look at the wide range of walks on offer or download the programme at www.horshamhealthwalks.co.uk

If you need any advice or information please email the council's Healthy Walks Co-ordinator chatter.cheema@horsham.gov.uk

Unwelcome visitors? We're here to help

**Summer's coming
and with the heat
come the pests.**

Horsham District Council's Pest Control team can help you deal with unwanted pests at your home or at work, whether they are wasps, cockroaches, squirrels, mice or rats.



Last year the team carried out in excess of 800 treatments to eradicate unwanted pests.

We also offer an annual contract service to businesses to ensure compliance with legal responsibilities and provide peace of mind.

For free, friendly advice, or if you wish to request a treatment or arrange a contract, please contact our Pest Control team on 01403 215411 or by emailing publichealth.licensing@horsham.gov.uk



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What's on diary

There's a whole host of spring and summer events and activities for you to enjoy in our calendar for 2017.

And the best thing is, they are all free!



Sunday 2 April 2017

HORSHAM DISTRICT PIAZZA ITALIA RALLY

Around 25 Piazza Italia cars tour special events in six towns throughout Horsham district.



Friday 14, Saturday 15, Monday 17 April

HORSHAM PIAZZA ITALIA 2017

11th Easter Italian Festival. Celebration of fast cars, Italian food, fun and culture. Horsham's largest free event.



Saturdays 6 May - 26 August and
Sundays 7 May - 7 August

BANDSTAND CONCERTS

Saturday Carfax bandstand concerts:

Traditional bands from 11am – 1pm and more modern music from 2pm – 4pm

Sunday Park Podium Concerts:

A variety of traditional and modern music from 2.30pm – 4.30pm.



Saturday 6 and Sunday 7 May

HORSHAM ENGLISH FESTIVAL AND BROADWOOD DAY OF DANCE

Around 20 Morris dancing sides rotate through 'stands' around Horsham town centre on Saturday. Folk music and entertainments plus stalls, classic English cars and bikes on Sunday.



Sunday 28 May
PLUM JAM 17

Air cooled vintage VWs meet with surf party themed entertainments, activities and markets in the Carfax.



Sunday 4 June and Sunday 1 October
HORSHAM FRENCH MARKET DAY

France at Home, French market and themed entertainments, plus vintage crafts, gifts and homeware from Horsham Markets by Food Rocks.



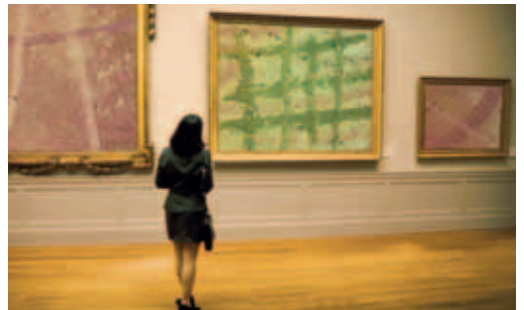
Sunday 25 June
ARMED FORCES SUNDAY

Celebration of our Armed Forces, their history and associated local groups. Featuring static displays of military vehicles, military charity stands and music from the Royal British Legion Band.



30 May - 1 June and 1 - 31 August
Tuesdays, Wednesdays and Thursdays
**TODDLERS FUN SESSIONS –
HALF TERM AND AUGUST**

Horsham's ever popular toddler fun sessions return to Horsham Park Podium for the spring half term holiday and summer holidays. Tuesday, Wednesday and Thursday at 2pm and 3.15pm.



Saturday 8 to Saturday 16 July
HORSHAM FESTIVAL

A festival of the arts and creative expression, featuring multiple arts events in and around Horsham.

All events and activities are organised by Horsham District Council and partners.

For more information go to www.horsham.gov.uk or check out www.horshamtimewellspent.co.uk.



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- Only one advert required per transaction, each free child must be accompanied by one full paying adult.
- A 'full paying adult' is an adult paying the full individual entry price at the gate on the day. Does not include online tickets.
- This offer cannot be used in conjunction with any other offers including online tickets, family tickets, membership or any other free or discounted tickets.
- Photocopies and pictures of this advert will not be accepted.

Look out for our new e-newsletter coming soon...

Horsham District Community Safety Partnership will soon be launching short seasonal e-newsletters containing advice and news about safety in your community.



If you would like to receive a copy of this newsletter, please send your email address to communitysafety@horsham.gov.uk and put 'e-newsletter' in the subject box. The Community Safety Partnership already has a website containing information you might find useful.

Visit www.horshamcsp.org

Fun at the Farm

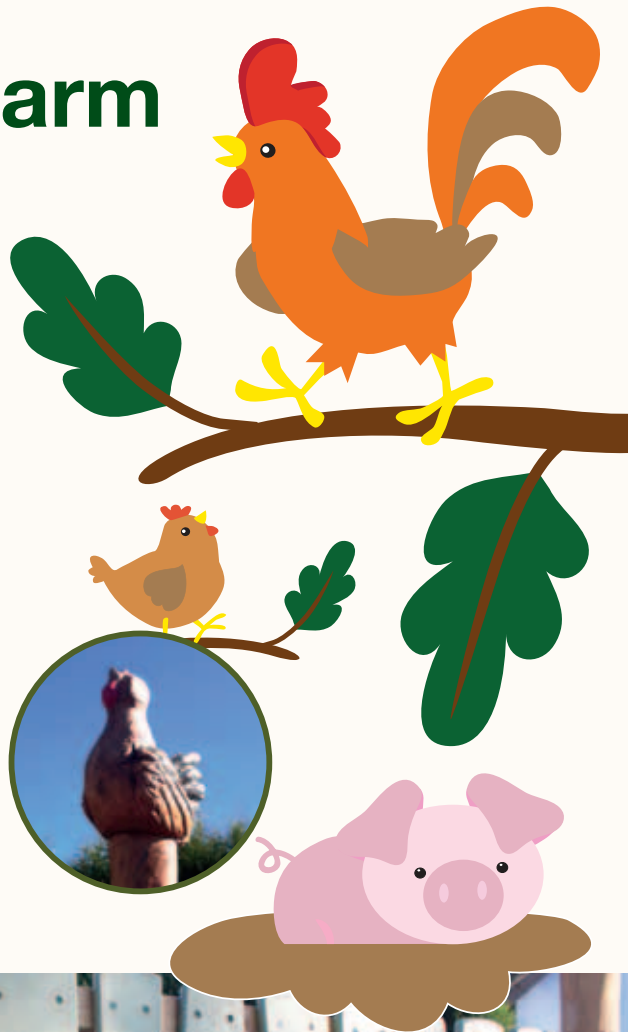
Fun at the newly refurbished play area in Haybarn Drive, Horsham has begun with an oink oink here and a cluck cluck there!

The play area, located within a housing estate in North Horsham, was re-opened in November last year and provides imaginative play opportunities for families with young children.

There is plenty to do for the little ones. They can:

- Climb the ramp to the hen house and slide into a muddy puddle
- Join the ducks for a splash in the pond and a spin on the giant lily pad
- Drive the tractor
- Spring with the sheep in the pasture
- Enjoy a swing across the farmyard.

They will even be greeted at the gate by a welcome pig!






14 volunteers have contributed some 236 hours to conserve the heathland.

South of the district....down Storrington way

As a district we are lucky to have such a wealth of outdoor spaces to explore. The council's own parks and countryside amenities are well worth a visit.

In this edition we are heading to the south of Horsham district to see the great work being done in Storrington by dedicated volunteer groups with the help of our countryside wardens to cultivate and nurture two special natural areas.

Meadowside – a haven for protected species

Meadowside in Storrington is a well-loved local green space at the base of the South Downs with a distinctive ecological and landscape character.

The Friends of Meadowside, with support from the council's wardens and funding from the Arun and Rother Connections project, have made great progress to enhance the site over time.



Local volunteers attended an on-site workshop recently to teach them how to manage the chalk stream which is a unique and treasured habitat feature at Meadowside.

The alkaline stream which is fed from the South Downs nurtures the presence of brown trout and a wide range of protected aquatic species.

Community engagement is set to improve with, among other projects, an innovative bin scheme helping to recycle valuable waste. Inspired by the Friends group, additional bins installed by the council will be emptied by volunteers, ensuring the site remains as attractive as possible for all to enjoy. For more details, please email friendsofmeadowside1@hotmail.co.uk

Sandgate Park – attracting new wildlife and new visitors

Sandgate Park is an attractive site on the edge of Storrington, with 30 acres of woodland, plus some important areas of rare heathland, grassland and ponds. The site is a Site of Nature Conservation Interest because of its important habitats and wildlife.

Volunteers from the Sandgate Conservation Society and the council's wardens are enthusiastically working together to protect the rare and endangered wildlife at the park and improve access and landscaping to attract new visitors.




Rare heathland fauna at Sandgate includes the golden-ringed dragonfly and heathland reptiles such as slow worm and common lizards which depend on the heathland flora such as heathers, grasses and gorses for food and shelter.

Much of the heathland at Sandgate Park has become overgrown by rhododendron and birch scrub which has shaded out the low growing heathland flora. In order to conserve the rare heathland species it is necessary to clear some of this invasive scrub to allow heathland flora to regenerate – and our dedicated volunteers meet on the fourth Saturday of each month to carry out important tasks like this.

This year, 14 volunteers have contributed some 236 hours to conserve the heathland.

You are most welcome to join in with one of our Sandgate volunteer tasks – for more details please contact Sandgate Park Conservation Group Leader - **John Dugnolle** on **01903 741039** or email john@dugnolle.fsnet.co.uk



.....  Why not take a fresh look at what's on offer on the south side of our district? Check out how to find these areas at www.horsham.gov.uk

Plans for a new town centre vision

Creating high quality additions to Horsham town centre

A vibrant makeover for Piries Place

A new scheme is being proposed to reinvigorate Piries Place in Horsham.

A planning application has been submitted to the council to redevelop the area which, if approved, will see a new, independent three screen cinema, a 92-bed hotel, shops and restaurants created. The shops will be improved and updated with a new entrance.

The existing office space will be retained and enhanced. New benches and paving will enhance the area whilst the iconic Mr Pirie and his donkey and cart will be relocated on the site.

The redevelopment will span three floors and is set to include a six screen multiplex cinema on the second floor with a café foyer area, along with four new restaurants on the ground floor and a new retail unit on the first floor.

A new look west end of Swan Walk

The development of the west end of Swan Walk shopping centre was given the planning go ahead by the council in December 2016, subject to some design changes.



Help for the homeless

The council is set to take possession of 17 apartments at Bishops Weald in Horsham's Bishopric area which will be used as short stay temporary accommodation to support local families facing homelessness. The apartments will be owned and managed by the council.

The purchase of this site supports the council's aim to eliminate the use of emergency bed and breakfast accommodation for expectant families and households with children.



If you think you are at risk of becoming homeless it is essential you seek advice as soon as possible.

Please contact Horsham District Council on **01403 215204** or **housing@horsham.gov.uk** if you have any concerns about losing your accommodation.





Green lights all the way for The Bridge at Broadbridge Heath

The district's new sports and leisure centre at Broadbridge Heath, in keeping with its location between Tanbridge, Newbridge and Broadbridge, and reflecting our commitment to building bridges with our local community, will be called The Bridge.

Funding for the new £10.6 million sports and leisure centre was approved in late 2015 and planning permission was granted in November 2016.

More recently a contractor was appointed and preliminary work on the new centre, which will be the biggest public “dry-side” sports and leisure centre in the district, is set to start at the end of March 2017.

The current leisure centre will remain open throughout the construction period with all services and activities continuing as normal.

The new centre will include a six court sports hall, an 80-station gym, a cycle studio and three fitness studios, a new café, a sensory room and new changing facilities for indoor and outdoor activity,

including a Changing Places disabled changing facility.

Also retained is the outdoor running track and five multi-use games areas.

There will also be a climbing wall and three treatment rooms for beauty and sports therapy sessions.

The Bridge is set to open in spring 2018.



Sport for all ages and abilities

New disability sports are springing up in Horsham district

Disabled sports provision in our district is first class and it has been improved recently with the introduction of two new inclusive disability sports opportunities: wheelchair cricket and all inclusive cycling.

Both activities were added to an already packed programme of sports that are inclusive to all.

Free taster sessions organised by the council's Sports Development team proved really popular and led to regular weekly sessions throughout the autumn months of 2016.

Anyone for cricket?

The wheelchair cricket was such a success that the activity, which is free to all participants of all ages, will now restart in the warmer Spring months.

The hunt is now on to recruit a Sussex team to play in a tournament at Stoke Mandeville Hospital. Please let us know if you know anyone who would like to take part in the tournament.

Wheels for all

Also new are the "Horsham Wheels for All" inclusive cycling sessions, which the council runs in partnership with West

Sussex County Council and Cycling Projects. These fun inclusive cycling sessions are open to all ages and abilities and provide a wide range of adapted cycles for use by participants at Broadbridge Heath Leisure Centre's running track.

Again, they were so popular in the autumn last year that they will be back in the spring to meet local demand.





Here's what one local mum has to say about her daughter's cycling sessions:

"The Horsham Wheels for All sessions are fantastic. My daughter loves the stress free tempo of the sessions where she can choose her own cycle and try out different ones.

"She can go at her own speed and is happy to ask for help from the many knowledgeable helpers. She's making steps to independence, cycling on her own and increasing her wellbeing and self esteem. She wants to learn to cycle on a two-wheeled bicycle next".

What the participants say:

"It's something different in my life that I can't experience in any other way."

"I learned to ride a two wheeled bike – yippee!"

"Cycling round the track – I smiled from ear to ear."

"Just great to be riding a bike safely for me".

In addition to these new activities, the council's Sports Development team also deliver and support a wide range of other clubs and activities designed with the disabled in mind.

Sign up for wheelchair cricket and inclusive cycling this Spring.

..... 
For further information and advice on any of Horsham District Council's inclusive clubs and activities please contact the council's Community Recreation Officer Paul Taylor on 01403 215637 or 07764 146339. Or you can email him at paul.taylor@horsham.gov.uk.





Improving our community services

The Autumn 2016 edition of Horsham District News featured a residents' survey about key areas that could be improved in our community.

We asked you about: keeping warm, your financial and digital awareness and your general health and wellbeing.

Many thanks to all those of you who responded.

Here is a summary of the responses we received and the actions we are taking in the short term to help address resident concerns.

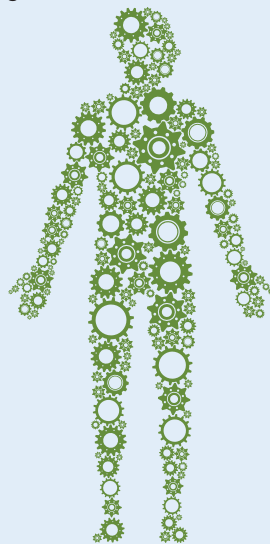
Your health and wellbeing

43% of our survey respondents told us they had concerns about their health and wellbeing.

The council has a Wellbeing team who are trained in motivational techniques to promote and support people to make positive lifestyle behaviour changes.

We provide a range of FREE health and wellbeing services that can help reduce the risks associated with cardiovascular disease, cancers and other long-term health conditions.

*horsham district
wellbeing*



Contact the Wellbeing team on **01403 215111** or visit www.horshamdistrictwellbeing.org.uk for inspiration.

Your energy bills

26% of respondents said they had cut back on heating due to the rising costs of energy bills.



Average annual household energy bills are around £1,300. Most householders could save around £200 per year by switching energy supplier.



For simple independent advice contact **Uswitch on 0800 6888 244** or visit www.goenergysshopping.co.uk. Look for a fixed rate, direct debit or dual fuel deal (where gas and electricity come from the same supplier) to help keep costs down.

Your money worries

Whilst most people felt that they made the most of their money, several respondents felt they would benefit from some money management guidance. Nationally, nearly one in seven British adults is kept awake at night by money worries. StepChange is a charity that can provide free advice on managing debt.



Contact **StepChange on 0800 138 1111** or www.stepchange.org. The local Citizens Advice also has masses of information to help you deal with your money and other worries.

Digital savvy?

Most of our respondents were confident in using online services; however there is a significant core of people stating they were not confident or not interested in going online. Internet costs were the biggest concern for those not online.



All of the district's libraries have free Wi-Fi and computers with access to the internet, email services and Microsoft Office applications. It is best to contact your local library first to see if there are booking arrangements.

Information collected directly from our residents through this type of survey is incredibly important for helping us understand specific needs of our communities. We will use the valuable information from the survey to help shape our future proposals. Look out for new developments to support our community in these crucial areas for local residents.

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Horsham district Men's Sheds are open for business

Thanks to support from the council a band of local men have now got together to form two Men's Sheds projects in the district. These are now fully open and welcoming new members.

The sheds, one in Shipley, and the other in Horsham town, are very different venues in terms of look and feel, but both offer local men the chance to come together and work on a variety of practical projects of their choice, many of which are for the community.

Both sheds have benefited greatly from a number of kind donations of tools and equipment following feature articles in previous editions of Horsham District News.



For more information about how you can get involved please contact the following:

For Horsham Shed - email admin@mens-shed-horsham.org.uk or visit our Facebook page at www.facebook.com/horshamMeninSheds/ or go to our website at www.mens-shed-horsham.org.uk

For Shipley Shed please contact **Philip Gibbs** by email at phil.gibbs@woodmac.com

If you simply want more information please call Greg Charman on **01403 215124** or go to www.menssheds.org.uk



The Horsham men outside their shed in Denne Road, Horsham



Tackling anti-social behaviour in our district

Is your child violent towards you?

For many parents, coping with teenagers can be difficult and have its trials, but for those who are faced with violent bullying behaviour towards them, life at home can become unbearable.

The growing problem of child on parent violence in our district was highlighted recently by the council's Anti-Social Behaviour (ASB) team.

Case Worker, Shelley Gosden explains:

"We became aware that almost a third of local young people that we had dealt with in the past year had been violent towards their parents.

"One of the main problems is that children don't recognise that they are being abusive – and parents don't realise they are actually being abused in the formal sense."

In order to tackle the problem the council's team have pulled

together a multi-agency group which has worked to produce a poster campaign aimed at both parents and young people. The aim is to get parents and young people to recognise the abuse and to seek help to build better relationships".

The ASB team will engage with doctor's surgeries, cafes, local schools and youth centres to feature the campaign and spread the word about this particular form of violence.



A local mother shares her experience

A Partridge Green single mother of two teenagers who suffers on a daily basis from child on parent abuse told us:

"My children gang up on me, break things around the house, steal my money and on occasion both children have hit me causing bruising. Last year I thought I was on the verge of a breakdown.

"I sought help from the council's ASB team who suggested that I attend the Understanding Teenage Behaviour Course that they run.

I do feel a lot stronger now in myself and have learned not to give in to certain things when their behaviour becomes extreme.

The team gave me tools and tactics to help: giving my children consequences for their behaviour, learning to not force issues with them and praising them when it is deserved.

At the time I didn't know who to turn to and am really pleased that the council's campaign will help raise awareness of this as an issue. I now know that I can call Worth Services whenever I need to."

This mother has now been highlighted with local police as being vulnerable and a subject of abuse.

If you feel that your children are being abusive to you, call **Worth Services (Domestic Violence specialists) on 0330 222 8181.**

For more information or advice please call the council's **Anti-Social Behaviour Team 101 ext. 530233**



Looking to dispose of your DIY rubbish?

Our new Bulky Bag could be the answer

For household rubbish that doesn't need a skip, but is still too much to stick in the car and take to the tip, why not try our new Bulky Bag service?

We can deliver you a bulky bag for your waste and pick it up within five working days.

This service is perfect for house clearances, DIY home projects, garden waste, rubble and commercial waste.

With three sizes to choose from, there's a bag to suit every home or commercial project's waste.



To find out more go to www.horsham.gov.uk/bulkybag or call us on **01403 739391**.



Are you getting the best waste collection deal for your business?

Horsham District Council's trade waste and recycling service can offer your business one of the best value for money solutions for waste and recycling collection.

Prices can start from as little as £5.90 per collection for refuse and are inclusive of all costs.

Recycling is cheaper at £5.45 per collection, and a tailored solution for recycling and refuse can be found to suit any business, no matter how big or small!



For a free quote or for some free legal advice regarding your responsibilities as a business regarding waste collection, please call 01403 739391, email tradewaste@horsham.gov.uk or look online at horsham.gov.uk/bins/business-waste.



Make room in your rubbish bin



Did you know that nearly 20% of what we throw away in the Horsham district can be recycled in the blue-top bin?

That means 5,500 tonnes of good quality, recyclable material ends up in landfill rather than being recycled into new stuff, all for the sake of just putting it in the right bin.

This costs the council over £450,000 a year in landfill tax, money that could instead be invested in vital public services.

Putting recyclable items in the blue-top bin can free up space in your rubbish bin for

when we move to alternate weekly collections from Spring 2018. We're asking Horsham residents to "Think Before You Throw", and reduce the amount you throw away.

Here are some top tips to help:

- Recycle everything you can in the blue-top bin, for example we can now take plastic pots, tubs and trays which may have taken up a lot of space in your rubbish bin.
- Get a home composter. If you have a garden you could compost your food at home, freeing up even more room in your rubbish bin. Go online to West Sussex Waste Prevention for more information.
- Make use of your local Household Waste Recycling Site (HWRS). Lots of stuff

can be recycled there including textiles and electrical items, so there's no need to put it in the bin.

- Minimise your waste in the first place. Control portions of food, try not to buy products with too much packaging and re-arrange your fridge so that food that is going out of date is at the front. Visit www.lovefoodhatewaste.com for more food-based tips which could save you money too.



If you want more information or advice please check out our www.horsham.gov.uk/thinkbeforeyouthrow or call one of our advisors on **01403 733144**.

✓ Please recycle...

paper & card	metal cans & aerosols	plastic bottles & containers	foil	cartons	glass bottles & jars

✗ No plastic bags, food or any other rubbish

Items should be Clean, Dry and Loose
Not tied up in plastic bags!

recycle for Horsham District

Visit www.horsham.gov.uk/bins for more information or call 01403 733144

Horsham District Council

Jobseekers flock to Horsham to meet recruiting employers

HORSHAM DISTRICT JOBS & SKILLS FAIR



The next Jobs and Skills Fair is planned for September 2017.

For more information visit <https://www.horsham.gov.uk/jobs-and-careers> or contact Leigh Chambers at leigh.chambers@horsham.gov.uk

September last year saw Horsham's Drill Hall buzzing with the sound of hundreds of jobseekers looking to meet prospective employers at the council's second annual Jobs and Skills Fair.

Some 39 employers took exhibition stands to showcase their job vacancies, apprenticeships and voluntary opportunities and they were swamped by nearly 650 jobseekers from the Horsham district and beyond.

Horsham District Council's Economic Development team organised the event in partnership with Horsham Jobcentre Plus, the District Post and Collyer's College.

Looking for employment?

Horsham District Council is one of the largest employers locally, offering good rates of pay and a wide range of staff benefits. All jobs are advertised on the council's website.

Why not have a look? Go to www.horsham.gov.uk and search under the Jobs and Careers tab.

Community Link Alarm Service

The council's Community Link Alarm Service helps keep people safe and independent in their own homes and when they are out and about.



Community Link alarm pendants can be used inside the home and outdoors.

How does it work?

The Community Link Alarm Service provides alarm pendants to Horsham district residents.

If the user needs help they simply press the pendant which connects to our control centre. The control centre staff will then raise the appropriate help.

Who is this for?

Most people assume this service is for the elderly, but it can benefit anyone regardless of their age. We look after every age – our youngest customer is 18 years old and our oldest is 103. Residents use the community alarms to help them be more independent “just in case” an incident happens.

If you would like to see how we can help you and your family just call **01403 215230**, email **community.link@horsham.gov.uk** or complete and return the slip below. For more details go to **www.horsham.gov.uk/communitysupport**.



“My wife and I are very active and we are always on the go. We have four grandchildren and three dogs that all require a lot of our time and energy.

We have buildings and contents insurance to protect our house, so we thought why not have “peace of mind insurance” with a community link alarm which covers us wherever we are. It makes sense for us to use this new technology to keep ourselves safe. It keeps us independent.”

For a no obligation demonstration or to find out more, send your details to: **Community Link Housing Services, Horsham District Council, PO box 106, Horsham, RH12 1BR. Licence No. SEA 6963**

Name

.....

Address

.....

Postcode

Telephone No.

.....



Council secures grant funds to boost local small businesses

Our Economic Development team has teamed up with other local authority colleagues across West Sussex to secure £500,000 to set up a grant pot for small businesses.

The grant scheme is called the Local Enterprise and Apprenticeship Platform (LEAP) and our team has secured a considerable share of the funds available.

The fund is for small businesses that want to expand, explore new markets or take on an apprentice.

Launched on Small Business Saturday on 3 December 2016, the scheme has proved really popular with lots of local businesses “taking the leap” and applying for funds.

For more information visit www.horsham.gov.uk and search for business support or contact the council's Economic Development team on business.development@horsham.gov.uk





Award Winning Care Homes



Care homes for people with learning and/or physical disabilities, neurological conditions, acquired brain injury and autism:

Beechcroft Care Centre and Hazel Lodge	East Grinstead	01342 300499
Beech Lodge and Oak Lodge	Horsham	01403 791725
The Granary	Horsham	01403 327500
Horncastle Care Centre	Sharpthorne	01342 813910
Kingsmead Care Centre	Horsham	01403 265335
Kingsmead Lodge	Horsham	01403 211790
Norfolk Lodge	Horsham	01403 218876
Orchard Lodge and Boldings Lodge	Horsham	01403 242278
Rapkyns Care Centre (The Grange)	Horsham	01403 276756
The Laurels	Horsham	01403 220770
Rapkyns Care Home	Horsham	01403 265096
Sycamore Lodge	Horsham	01403 240066
White Lodge	Croydon	02087 632586
Wisteria Lodge and Stable Lodge	Nutley	01825 713082
Woodhurst Lodge	Crawley	01444 401228

Sussex Healthcare is an award winning group of care homes providing over 30 years of healthcare in Sussex. The Group operates 20 homes, predominantly in the West Sussex area, providing over 600 placements, incorporating specialist care provision as well as care for older people.

Care for older people:

Clemsfold House	Horsham	01403 790312
Forest Lodge	Nutley	01825 712514
Horncastle House	Sharpthorne	01342 810219
Kingsmead Care Centre	Horsham	01403 265335
Longfield Manor	Billingshurst	01403 786832
Rapkyns Care Home	Horsham	01403 265096
Upper Mead	Henfield	01273 492870

STOP PRESS: Brand new purpose built facilities now available to view for anyone wishing to arrange a visit. The service provisions include specialist care facilities for people with acquired brain injury, profound learning and physical disabilities and residential services for people with Autism.

Great care starts with great people – are you one of them?

Due to expansion, **Sussex Healthcare** has fantastic opportunities to become part of a leading healthcare company that provides exemplary care to the service users in a positive and friendly environment.

If you are thinking of a career in care please visit our website www.sussexhealthcare.co.uk and submit your CV to recruit@sussexhealthcare.co.uk stating the position you are interested in working in.

To find out more about our homes and the services we offer, contact: Corrine Wallace Director of Operations

01403 217 338

enquiries@sussexhealthcare.co.uk | www.sussexhealthcare.co.uk

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Your council tax



The income we receive and how we spend it

Our services are under more pressure than ever as a result of cuts to Government funding and the ongoing challenge of continuing to deliver quality services to our community.

MONEY IN

So from where do we received income?

Since 2010, central government funding has fallen from around £6m to around £2m, yet costs have increased each year. In the same period, the council's council tax rises have been kept to a minimum with five years of zero percent increases and rising by only 1.2% in 2016/17.

The diagram below shows the annual income for the council, of which your £137.17 (for the average Band D household) council tax forms 22% of the total income.

Income of £37m in 2015/16



DID YOU KNOW?

A popular misconception is that the council tax bill you receive all goes to Horsham District Council. In fact, we only retain about 9% of the total as we also collect it on behalf of **Sussex Police (10%)** and **West Sussex County Council (81%)**.

MONEY OUT

So where does your money go?

Your £137.17 contributes towards funding £37m of annual expenditure. Here is an overview of how the council spent your money during the 2015/16 financial year. The diagram shows where the annual £37m expenditure is spent in some of the key service areas. Note that this excludes £32m Housing Benefit transactions that are centrally funded by Government.

Expenditure of £37m in 2015/16



- 18% Cultural and related services
- 31% Environment and regulatory
- 4% Financing and investment
- 7% Parking and transport
- 23% Planning and development
- 4% Central services to the public
- 8% Housing services
- 1% Social Services
- 4% Contribution to reserves

Big ticket items

During 2016 the council has also invested heavily for the future in large capital projects for the community.

Current examples include:

- the provision of a **new £12.3m leisure centre at Broadbridge Heath**, opening in Spring 2018,
- a **£4.3m redevelopment of the Hop Oast waste depot** and, looking forward,
- a **£3m vehicle replacement programme for the waste collection vehicles** that are reaching the end of their useful economic life.

DID YOU KNOW?

In 2016/17 the annual Horsham District Council council tax charge for an average Band D property is just £137.17? That works out at about £2.64 per week or the price of a regular high street coffee.

Further information about the council's budget can be found in our Annual Performance Report which provides a summary of our achievements over the last financial year and demonstrates how much it has cost to deliver our services throughout the district.

The Annual Performance Report can be found at www.horsham.gov.uk.

Go to www.gov.uk/register-to-vote to register

YOUR VOTE MATTERS

DON'T LOSE IT



Voters will be going to the polls on Thursday 4 May 2017 to elect county councillors to represent the Horsham district area on West Sussex County Council.

If your name is not included on the Electoral Register, you cannot vote and your credit rating may be affected. Existing electors should receive their poll card by Saturday 1 April 2017.

Registering is quick and easy and can be done online at www.gov.uk/register-to-vote at any time. If you are unable to register online a paper form can be requested by contacting the Electoral Services team. If you are going

to be away on polling day you may be able to apply to vote by post or appoint a proxy. Postal votes will be sent out on Wednesday 26 April.

If you are going away before Saturday 29 April you may wish to consider appointing a proxy to vote on your behalf.

The deadlines for this year's elections are as follows:

Thursday 13 April – deadline for registering to vote

Tuesday 18 April, 5pm

– deadline for postal vote applications to be submitted

Tuesday 25 April, 5pm

– deadline for proxy vote applications to be submitted

For further information on registering or postal voting please contact Electoral Services or visit www.aboutmyvote.co.uk or contact Electoral Services on **01403 215126** or email elections@horsham.gov.uk.

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Want to breathe new life into your conservatory?



Many homeowners have added a conservatory to their property as a cost effective alternative to a traditional extension. Conservatories are generally classed as temporary constructions with a limited life span exempting them from the usual building control criteria.

After a time, homeowners often want to use the conservatory space more as part of the main dwelling and make alterations to make more year-round use of the space and make it more energy efficient.

When planning these improvements it is important to consider any building regulations that need to be adhered to.



Removing the separating doors

When the thermal separation doors are removed it makes the conservatory part of the main dwelling and normal buildings exemption criteria no longer apply. A building control application is required to change the structure to a controllable extension.

This will have implications for structural stability, weather resistance and thermal compliance as conservatory glazing will allow significantly more heat to escape, compared to a traditional extension.

Reroofing with a solid roof

Conservatories are generally lightweight in nature and not designed to carry the weight of a solid roof. A building regulations application is required to change the roof in this way to ensure the building does not suffer from movement or even collapse.

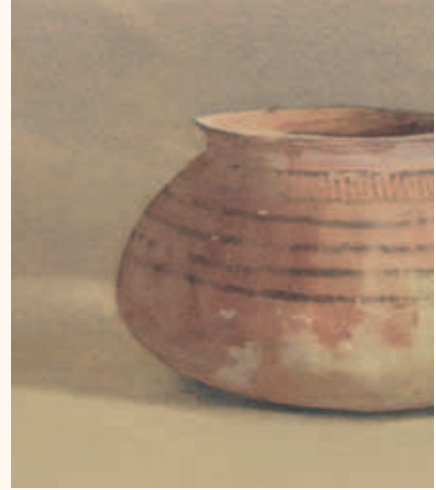
Salesmen visiting your property to quote for this type of work should be able to offer you a fully certified service. If they can't, then you need to check further to ensure you are not left with a structure incapable of carrying the additional weight of a solid roof.

Give your conservatory a new lease of life with help from the council's Building Control team who will work with you to ensure your improvement plans are compliant with building regulations and protect you against rogue builders.



To read more about how the council has helped local people change their homes visit www.homeandbuild.co.uk.

Horsham Museum & Art Gallery



13 May - 15 July

NEW ORIGINAL WATERCOLOURS 17 A WATERCOLOUR FESTIVAL AND EXHIBITION

Going back to its roots, this stunning exhibition of contemporary watercolours shows just how radical the art form is, and just why it set the art world alight 200 years ago.

Back then it was contemporary, cutting edge, challenging and revolutionary, as well as artistic - just the

qualities that The Royal Institute of Painters in Watercolours celebrate in this show, New Original Watercolours 17 at Horsham Museum and Art Gallery.

The Royal Institute who usually exhibit in Central London, graciously accepted the offer to exhibit at the Horsham

Museum and Art Gallery for the enjoyment of local residents and visitors to our district.

Founded in 1831, the year before the Great Reform Act when radicalism was in the air, the rich and varied history of the Royal Institute is matched by the depth and quality of the watercolours on show.

Queen Victoria awarded the title "Royal" in 1885 and today Her Majesty the Queen is Patron and HRH Prince of Wales is an Honorary Member.

This two month long celebration of the medium is billed as one of the cultural events of the year for Sussex, and is not to be missed.

The Museum would like to thank Toovey's for their support of this festival.





Until January 2018
CAPTURING CHILDREN'S IMAGINATION

In February, the Museum launched its new themed display – Pirates.

Pirates offers opportunities to draw, play, dress up and explore some of the fantastic treasures available in the free activity room which is the perfect place for active minds and imaginations.

Look out for the great models made by our museum volunteers.



8 July - 2 September
MAKING SUMMER MORE "BEARABLE"

They were taken to the front in the First World War, they feature in no end of books and films, are loved by children and adults alike – even vets have examined the species known as *Brunus edwardii*, and now they take over Horsham Museum as, this summer, teddies rule.

Thanks to the generosity of a private collector the Museum will be full of teddy bears, from the very earliest one in c 1910, through to the latest modern day examples.

Look out for the adventure playground where bears will be enjoying themselves entertaining all our visitors.



Horsham Museum & Art Gallery
9 Causeway, Horsham, RH12 1HE
01403 254959
museum@horsham.gov.uk
www.horshammuseum.org

10am – 5pm | Open Monday to Saturday

Horsham district councillors

Billingshurst and Shipley



Cllr Nigel Jupp
(Conservative)
Telephone: 01403 741542
nigel.jupp
@horsham.gov.uk



Cllr Gordon Lindsay
Cabinet Member for
Local Economy
(Conservative)
Telephone: 01403 741577
gordon.lindsay
@horsham.gov.uk



Cllr Kate Rowbottom
Cabinet Member
for Community and
Wellbeing
(Conservative)
Telephone: 01403 741770
kate.rowbottom
@horsham.gov.uk

Bramber, Upper Beeding and Woodmancote (inc. Small Dole Ward of Henfield Parish)



Cllr David Coldwell
(Conservative)
Telephone: 01903 692742
david.coldwell
@horsham.gov.uk



Cllr Ben Staines
(Conservative)
Telephone: 07518 792877
ben.staines
@horsham.gov.uk



Cllr Matthew French
(Conservative)
Telephone: 01403 730040
matthew.french
@horsham.gov.uk

Broadbridge Heath

Chanctonbury (Ashington, Thakeham, West Chiltington and Wiston)



Cllr John Blackall
(Conservative)
Telephone: 01798 812432
john.blackall
@horsham.gov.uk



Cllr Philip Circus
Cabinet Member for
Housing and Public
Protection
(Conservative)
Telephone: 01798 812719
philip.circus
@horsham.gov.uk



Cllr David Jenkins
(Conservative)
Telephone: 01903 743671
david.jenkins
@horsham.gov.uk

Chantry (Amberley, Parham, Storrington & Sullington and Washington)



Cllr Ray Dawe
Leader of the Council
(Conservative)
Telephone: 01903 741671
ray.dawe
@horsham.gov.uk



Cllr Paul Marshall
(Conservative)
Telephone: 07920 826185
paul.marshall
@horsham.gov.uk



Cllr Jim Sanson
(Conservative)
Telephone: 01903 744658
jim.sanson
@horsham.gov.uk

Cowfold, Shermanbury and West Grinstead



Cllr Jonathan Chowen
Deputy Leader and
Cabinet Member for
Leisure and Culture
(Conservative)
Telephone: 01403 710634
jonathan.chowen
@horsham.gov.uk



Cllr Roger Clarke
Vice Chairman
(Conservative)
Telephone: 01403 713606
roger.clarke
@horsham.gov.uk

Denne (Horsham Town)



Cllr Tony Hogben
(Conservative)
Telephone: 01403 269963
tony.hogben
@horsham.gov.uk



Cllr Adrian Lee
(Conservative)
Telephone: 01403 258876
adrian.lee
@horsham.gov.uk



Cllr Godfrey Newman
(Liberal Democrat)
Telephone: 01403 211154
godfrey.newman
@horsham.gov.uk

Henfield (Henfield Ward of Henfield Parish)



Cllr Mike Morgan
(Independent)
Telephone: 01273 492134
mike.morgan
@horsham.gov.uk



Cllr Brian O'Connell
(Conservative)
Telephone: 01273 491406
brian.o'connell
@horsham.gov.uk

Holbrook East, Horsham Town (Holbrook East Ward of North Horsham Parish)



Cllr Andrew Baldwin
(Conservative)
Telephone: 01403 275156
andrew.baldwin
@horsham.gov.uk



Cllr Karen Burgess
(Conservative)
Telephone: 01403 273533
karen.burgess
@horsham.gov.uk

Holbrook West, Horsham Town (Holbrook West Ward of North Horsham Parish)



Cllr Peter Burgess
(Conservative)
Telephone: 01403 273533
peter.burgess
@horsham.gov.uk



Cllr Christian Mitchell
Chairman of the Council
2016/17
(Conservative)
Telephone: 07710 402115
christian.mitchell
@horsham.gov.uk

Horsham Park (Horsham Town)



Cllr Josh Murphy
(Conservative)
Telephone: 01403 254890
josh.murphy
@horsham.gov.uk



Cllr Connor Relleen
(Independent)
Telephone: 01403 250131
connor.releen
@horsham.gov.uk



Cllr David Skipp
(Liberal Democrat)
Telephone: 07818 671404
david.skipp
@horsham.gov.uk

Itchingfield, Slinfold and Warnham



Cllr Stuart Ritchie
(Conservative)
Telephone: 01403 270988
stuart.ritchie
@horsham.gov.uk



Cllr Tricia Youtan
(Conservative)
Telephone: 01403 790669
tricia.youtan
@horsham.gov.uk



Cllr Toni Bradnum
(Conservative)
Telephone: 01403 891181
toni.bradnum
@horsham.gov.uk

Pulborough and Coldwaltham



Cllr Paul Clarke
(Conservative)
Telephone: 01798 875645
paul.clarke
@horsham.gov.uk



Cllr Brian Donnelly
Cabinet Member for
Finance and Assets
(Conservative)
Telephone: 01798 874101
brian.donnelly
@horsham.gov.uk



Cllr Alan Britten
(Conservative)
Telephone: 01403 272226
alan.britten
@horsham.gov.uk



Cllr Jonathan Dancer
(Conservative)
Telephone: 01403 256668
jonathan.dancer
@horsham.gov.uk



Cllr Roy Cornell
Cabinet Member for
Waste, Recycling and
Cleansing
(Conservative)
Telephone: 01403 260960
roy.cornell
@horsham.gov.uk



Cllr Simon Torn
(Conservative)
Telephone: 07748 332774
simon.torn
@horsham.gov.uk

Roffey North, Horsham Town (Roffey North Ward of North Horsham Parish)



Cllr Alan Britten
(Conservative)
Telephone: 01403 272226
alan.britten
@horsham.gov.uk



Cllr Jonathan Dancer
(Conservative)
Telephone: 01403 256668
jonathan.dancer
@horsham.gov.uk

Roffey South, Horsham Town (Roffey South Ward of North Horsham Parish)



Cllr Roy Cornell
Cabinet Member for
Waste, Recycling and
Cleansing
(Conservative)
Telephone: 01403 260960
roy.cornell
@horsham.gov.uk



Cllr Simon Torn
(Conservative)
Telephone: 07748 332774
simon.torn
@horsham.gov.uk

Rudwick



Cllr John Bailey
(Conservative)
Telephone: 01403 822479
john.bailey
@horsham.gov.uk

Rusper and Colgate



Cllr Liz Kitchen
(Conservative)
Telephone: 01293 871441
liz.kitchen
@horsham.gov.uk



Cllr John Chidlow
(Conservative)
Telephone: 01403 734536
john.chidlow
@horsham.gov.uk

Southwater



Cllr Billy Greening
(Conservative)
Telephone: 07465 403173
billy.greening
@horsham.gov.uk



Cllr Claire Vickers
Cabinet Member
for Planning and
Development
(Conservative)
Telephone: 01403 732094
claire.vickers
@horsham.gov.uk

Steyning (Ashurst and Steyning)



Cllr Tim Lloyd
(Conservative)
Telephone: 01903 816969
tim.lloyd
@horsham.gov.uk



Cllr Michael Willett
(Conservative)
Telephone: 01903 879997
michael.willett
@horsham.gov.uk



Cllr Christine Costin
(Liberal Democrat)
Telephone: 01403 266165
christine.costin
@horsham.gov.uk

Trafalgar (Horsham Town)



Cllr Leonard Crosbie
(Liberal Democrat)
Telephone: 01403 269746
leonard.crosbie
@horsham.gov.uk

A full listing of the Horsham district's parish and neighbourhood councils, Members of Parliament and Members of European Parliament is available online at www.horsham.gov.uk, by calling **01403 215465** or by email at committeeservices@horsham.gov.uk.

Correct at March 2017

Contact us



Planning Services

Development Management

General enquiries
planning@horsham.gov.uk
01403 215187

Building Control

General enquiries and helpline
building.control@horsham.gov.uk
01403 215151 (24hr helpline)

Housing

General enquiries
housing@horsham.gov.uk
01403 215204

Housing Benefits and Council Tax

Benefit Fraud Hotline
01403 215511

Business Rates

01403 215555

Council Tax Billing

01403 215555

Housing and Council Tax Benefit
Enquiries 01444 477264

Recycling and Refuse Collection Services

Including trade waste, litter, garden
waste, cleansing and dog fouling
hopoast.depot@horsham.gov.uk
01403 733144



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@HorshamDC



www.facebook.com/
Horsham.District.Council



www.linkedin.com/company/
horsham-district-council

Parking

General enquiries
parking@horsham.gov.uk
01403 215058

Environmental Health

publichealth.licensing@
horsham.gov.uk
01403 215641

Food Hygiene

01403 215403

Health and Safety at Work

01403 215453

Housing Renovation Grants

01403 215405

Noise and Pollution

01403 215609

Pest Control

01403 215200

Stray Dogs

01403 215407

Licensing

licensing@horsham.gov.uk
01403 215488

Alcohol Licensing

01403 215578

Hackney Carriage

Private Hire Licensing

01403 215471

Electoral Services

elections@horsham.gov.uk
01403 215126

Wellbeing

General enquiries
info@horshamdistrictwellbeing.org.uk
01403 215111

Leisure and Events

General enquiries
leisure@horsham.gov.uk
01403 215263

Leisure Facilities

Billingshurst leisure centre
01403 787500

Broadbridge Heath Leisure Centre
01403 211311

The Capitol theatre and cinema
01403 750220
www.thecapitolhorsham.com

Horsham Drill Hall
01403 211436

Horsham Park Barn bookings
01403 756088

Horsham Museum and Art Gallery
01403 254959
www.horshammuseum.org

The Pavilions In The Park
01403 219200

Rookwood Golf Course
01403 252123

Southwater Country Park
01403 731218

Steyning Sports and
Swimming Centre
01903 879666

Visitor Information Centre
01403 211661
www.horshamvisitor.co.uk

Warnham Nature Reserve
01403 256890

For all other general enquiries

contact@horsham.gov.uk
01403 215100

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